Volunteer placements within the MUSC Health System

12 locations received volunteer help this year
- University Hospital
- Women’s & Children’s Hospital
- Hollings Cancer Center
- Ashley River Tower
- Rutledge Tower
- MUSC East Cooper
- Family Medicine
- Institute of Psychiatry
- Wellness Center
- Park Shore
- South Park
- Children’s Rehab

101,912 hours of service were given this year by our volunteers
- Equals that of 49 full time paid staff (FTE’s)

1,310 volunteers contributed hours to MUSC this year
- 1,065 were volunteers within our walls
- 245 were volunteers in groups outside our organization who contributed hours

442 new volunteers joined our program this year

Who are our volunteers?

- Students 18-30: 38%
- Adults 31-64: 37%
- Juniors 14-17: 8%
- Seniors 65+: 17%

MUSChealth.org/volunteer
**GROWTH**

- 9% growth in hours of service contributed in FY 17 over FY 16
- 15 new placement opportunities for volunteers
  - Silver Spoons Feeding Program
  - Mobility Program
  - Coastal Connections
  - Pet Therapy at Hollings Cancer Center
  - Pet Therapy at Children's Rehab
  - Surgical Trauma ICU
  - Cardio Vascular ICU
  - Infection Prevention

**FINANCE**

- 6 fundraiser events were hosted
- $29,320 in funds raised to support volunteer department initiatives

**CONTINUING EDUCATION**

- Physical Therapy
  - 39 physical therapy students gained service hours that allowed them to apply for post graduate studies
  - 20 received inpatient hospital experience
  - 19 received outpatient hospital experience
- Pharmacy
  - 15 pharmacy students gained service hours that allowed them to apply for post graduate studies
  - 1 Pharmacy volunteer selected to attend MUSC for graduate studies in Pharmacy

**PATIENT EXPERIENCE**

- **Patient and Family Advisory Councils**
  - 6 councils: Adult Hospital, Institute of Psychiatry, Ambulatory Care, Children’s Hospital Inpatient, Children’s Ambulatory, & Youth Patient Advisory Council
  - 61 active members contributing over 1,270 hours to enhance the patient experience last year
- **Patient Transport**
  - Volunteers discharged 1,268 patients allowing the clinical care team to have more time providing care on the floor
- **Palliative Care**
  - 11 Volunteers contributed 890 hours to our patients and families, providing comfort, massage and legacy projects
- **In-Kind Donations**
  - $99,661 was received to benefit our Children’s hospital programs enhancing the patient experience
- **Crafts: Therapy dolls, comfort kits, pillowcases, lap blankets, bonnets and so much more**
  - 21,481 hours of community service was given making crafts for our patients and families
- **Comfort Meals**
  - 25,058 meals were served to our families this year
  - 525 community partners and MUSC volunteers participated in hosting the meals
- **Pet Therapy Program**
  - Over 16,000 pet therapy visits for our patients, families and staff
  - 3,565 inpatient requests fulfilled for visitation by a patient while in the hospital

**COMMUNITY OUTREACH**

- **Safe Sitter®, Babysitting classes**
  - Two Safe Sitter course offered this summer
  - Two full day sessions
  - 26 students certified as Safe Sitters
- **Community Outreach**
  - Safe Sitter®, Babysitting classes
    - Two Safe Sitter course offered this summer
    - Two full day sessions
    - 26 students certified as Safe Sitters
- **Junior Volunteer Program**
  - 69 Junior Volunteers Contributed 4,201 hours of service this year
  - High school students ages 14-18 interested in health care careers
  - Candy Stripper Program during summer months
    - 30 students, 2 three week sessions
    - 16 placement opportunities to explore health care careers in clinical and non-clinical settings