



## Practical Business Ethics During the Era of COVID

This course is unique, as it is an intensive, 8-hour workshop created in order to serve the needs of healthcare interpreters who are transitioning to working from home during the current pandemic. This workshop will empower interpreters with the practical skills for working from home, provide effective self-care strategies

By the end of this workshop, participants should be able to familiarize themselves with:

- Discuss how soft skills are important to success in the workplace
- Understand the 10 key soft skills everyone should have
- Use soft skills to relate more effectively to others in the workplace
- Understand how to use soft skills to communicate, problem-solve, and resolve conflict
- Apply soft skills to specific situations

### Workshop Presenters



Berthine Crèvecoeur West,  
M.A., CoreCHI™



Andrea Garcia,  
CMI-Spanish

**Registration including CEU's only \$75.00!**

**Event Dates: October 17-18, 2020 & October 24-25, 2020**

**Time: 9:00 AM- 11:00 AM (Eastern)**

**Where: Zoom**

**Register At: [muschealth.org/interpreter/registration.html](https://muschealth.org/interpreter/registration.html)**

Meeting ID and password will be provided through registration confirmation.

All accommodation requests must be submitted in writing fourteen (14) working days in advance.



Interpreter Training Center

This continuing education (CE) is approved to offer 8 credit hours from CCHI, IMIA/NBCMI, RID