

Unconscious Bias Within the Interpreting Field

When you encounter a new person, you start to write a story in your mind about them based on nothing more than your own experiences, this is called implicit or unconscious bias. In some ways, making snap judgments is how we order our world, slotting people quickly into our own predetermined categories. But in medicine, implicit bias creates blind spots that can have real consequences for health outcomes. Medical interpreters need to know their biases because of the impact they could have, if manifested, on the patient<>provider experience or on the communication itself. If we are not careful or self-aware, we can throw off the communication either by a specific word choice, a seemingly innocuous nuance, or a deviation in the tone of voice. This workshop explores intersectionality, confirmation bias, emotional intelligence, and effective communication skills.

Registration including CEU's only \$75.00!

Event Dates: October 17-18, 2020 & October 24-25, 2020 Time: 9:00 AM - 11:00 AM (Eastern) Where: Zoom

Register At: <u>muschealth.org/interpreter/registration.html</u>

Meeting ID and password will be provided through registration confirmation.

All accommodation requests must be submitted in writing fourteen (14) working days in advance.



Interpreter Training Center

Workshop Presenters



Berthine Crèvecoeur West, M.A., CoreCHI™



Andrea Garcia , CMI-Spanish

This continuing education (CE) is approved to offer 8 credit hours from CCHI, IMIA/NBCMI, RID