



AT HOME by BAYADA

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**MUSC Health at Home by BAYADA is Recognized for Client Satisfaction with
SHPBest “Premier Performer” Award**

Accolade underscores MUSC Health at Home by BAYADA’s ongoing commitment to deliver exceptional care to clients with compassion, excellence, and reliability

Conway, South Carolina — July 8, 2020 — BAYADA Home Health Care, a leading nonprofit provider of in-home health care and support services, announced today that MUSC Health at Home by BAYADA, one of BAYADA’s joint venture partnerships based in Conway, South Carolina, was [recognized](#) with an SHPBest™ “Premier Performer” Award from Strategic Healthcare Programs (SHP).

“We are honored to be recognized for our focus on high-quality care and the client experience,” said BAYADA CEO David Baiada. “This recognition reaffirms our mission to provide compassionate care, and I am especially filled with gratitude toward our hard-working employees and clinicians, and their dedication to our valued clients who have entrusted us with care in their homes.”

“MUSC is proud to have received this recognition and greatly appreciative of our partnership with BAYADA,” said Dr. Robert Harrington, Chief Physician, MUSC Health Affiliations. “As a mission-driven organization that puts patient experience at the center of all we do, this is an important and reaffirming distinction to all of us. We thank all of our care team members who provide great patient care every day.”

The annual SHPBest™ program was created to acknowledge home health agencies that consistently provide high-quality service to their patients. SHP has the largest benchmark for Home Health Care Consumer Assessment of Healthcare Providers and Systems (HCAHPS) in the nation. SHPBest award recipients are determined by ranking the overall score for all SHP HCAHPS clients, and recognizes organizations that have made patient and client satisfaction a priority.

MUSC Health at Home by BAYADA received the Premier Performer award from SHP for ranking in the top 5 percent of all SHP clients.

The joint venture MUSC Health at Home by BAYADA was announced between the Medical University of South Carolina (MUSC) and BAYADA in 2017. It was developed to transition clients out of the hospital to their homes, where they can receive high-quality, short-term care while recovering after an illness, injury, or surgery, or where they can help manage a chronic condition.

About BAYADA Home Health Care

BAYADA Home Health Care was founded by J. Mark Baiada in 1975 and provides nursing, rehabilitative, therapeutic, hospice and assistive care services to children, adults and seniors in the comfort of their homes. Headquartered in the Greater Philadelphia suburbs based in New Jersey, BAYADA employs more than 30,000 nurses, home health aides, therapists, medical social workers and other home health care professionals who serve their communities in 23 states from more than 360 locations, with locations in Canada, Germany, India, Ireland, New Zealand, South Korea, and the United Kingdom.

In 2018, Baiada oversaw the company's unprecedented transition to a nonprofit organization to ensure BAYADA's mission, purpose and business model would endure, and to help BAYADA realize its vision of helping millions of people worldwide experience a better quality of life at home; in early May 2019, the organization served its one millionth client.

For more information, visit www.bayada.com.

About MUSC Health at Home by BAYADA

MUSC has partnered with a leading national provider of comprehensive home health care—BAYADA Home Health Care—to deliver high-quality, short-term care to adults recovering at home after an illness, injury, or surgery, or to manage a chronic condition. BAYADA, which brings more than 40 years of home health expertise to our community, enhances the quality services that our patients have come to expect from MUSC. Together as MUSC at Home by BAYADA, we are dedicated to safely transitioning patients from the hospital and keeping them safe at home, where they want to be.

About the Medical University of South Carolina

Founded in 1824 in Charleston, MUSC is the oldest medical school in the South, as well as the state's only integrated, academic health sciences center with a unique charge to serve the state through education, research and patient care. Each year, MUSC educates and trains more than 3,000 students and nearly 800 residents in six colleges: Dental Medicine, Graduate Studies, Health Professions, Medicine, Nursing and Pharmacy. The state's leader in obtaining biomedical research funds, MUSC brought in more than \$284 million in fiscal year 2019.

As the clinical health system of the Medical University of South Carolina, MUSC Health is dedicated to delivering the highest quality patient care available, while training generations of competent, compassionate health care providers to serve the people of South Carolina and beyond. Comprising some 1,600 beds, more than 100 outreach sites, the MUSC College of Medicine, the physicians' practice plan, and nearly 275 telehealth locations, MUSC Health owns and operates eight hospitals situated in Charleston, Chester, Florence, Lancaster and Marion counties. In 2019, for the fifth consecutive year, U.S. News & World Report named MUSC Health the No. 1 hospital in South Carolina. To learn more about clinical patient services, visit muschealth.org.

MUSC and its affiliates have collective annual budgets of \$3 billion. The more than 17,000 MUSC team members include world-class faculty, physicians, specialty providers and scientists who deliver groundbreaking education, research, technology and patient care. For information on academic programs, visit musc.edu.