Volunteer placements within the MUSC Health System

135

15 locations received volunteer help this year

University Hospital
Children’s Hospital
Ashley River Tower
Hollings Cancer Center
Rutledge Tower
Institute of Psychology
Storm Eye Institute
MUSC Wellness Center
Dental Clinics
Student Services
MUSC Health East
Park Shore
West Ashley Physical Therapy
Mt. Pleasant Physical Therapy
West Ashley Pharmacy

100,154 hours of service were given this year by our volunteers

Equals that of 48 full time paid staff (FTE’s)

1,195 volunteers contributed hours to MUSC this year

1,096 were volunteers within our walls
99 were volunteers in groups outside our organization who contributed hours

383 new volunteers joined our program this year

Who are our volunteers?

Juniors 14-17
Students 18-30
Adults 31-64
Seniors 65+

Changing What’s Possible
MUSC Health
Medical University of South Carolina

MUSChealth.org/volunteer
**GROWTH**

- 15 new placement opportunities for volunteers
  - IOP Unit Volunteers
  - IOP Group Pet Therapy Volunteers
  - Dental Clinics
  - Student Services
  - STAR Day Treatment Program
  - Psychiatric Emergency Room
  - TCU Activity Room
  - Occupational Therapy
  - Massage Therapy

**FINANCE**

- 5 fundraiser events were hosted
- Payroll deduction was utilized to give staff opportunity to ‘shop’ at work = employee satisfaction driver
- $22,203 in funds raised to support volunteer department initiatives

**CONTINUING EDUCATION**

- 1 volunteer accepted to MUSC College of Medicine
- 3 volunteers accepted into MUSC College of Nursing
- Physical Therapy
  - 26 physical therapy students gained service hours that allowed them to apply for post graduate studies
  - 1 PT volunteer selected to attend MUSC for graduate studies in Physical Therapy

- Pharmacy
  - 7 pharmacy students gained service hours that allowed them to apply for post graduate studies
  - 15 current MUSC Pharmacy students completed service hours for graduation

**PATIENT EXPERIENCE**

- **Patient and Family Advisory Councils**
  - 4 councils: Adult Hospital, Institute of Psychiatry, Ambulatory Care, Children’s Health
  - 7 Family Faculty Volunteers
  - 74 volunteers contributed over 1,846 hours to enhance the patient experience last year

- **Patient Transport**
  - Volunteers discharged 1,101 patients allowing clinical care team to have more time providing care on the floor

- **Palliative Care**
  - 16 Volunteers contributed 1,344 hours to our patients and families providing comfort, legacy work, massage therapy, and acupuncture

- **In-Kind Donations**
  - $92,688 was received to benefit our Children’s Hospital programs enhancing the patient experience

- **Crafts**
  - Therapy dolls, comfort kits, pillowcases, lap blankets, bonnets and so much more
  - 26,451 hours of community service was given making crafts for our patients and families

- **Comfort Meals**
  - 5,338 meals served to our families this year
  - 24 community partners prepared and served the meals
  - 2,400 hours of service contributed by our community partners

- **Pet Therapy Program**
  - 5,623 bedside pet therapy visits for our patients
  - 52 teams provided 2,779 hours of tail-wagging happiness for our patients, family and staff

**COMMUNITY OUTREACH**

- Our volunteers served our local community this year at the following:
  - Gourmet & Grapes
  - Cooper River Bridge Run
  - Swing for a Cure
  - Charleston River Dogs
  - Heart Walk Hustle
  - Low Country Pet Expo
  - Salvation Army
  - Angel Tree Parade
  - Charleston International Airport

**CAREER EXPLORATION**

- **Junior Volunteer Candy Stripper Program**
  - 33 Junior Volunteers with service this year
  - High school students ages 14-18 interested in health care careers
  - Contributed 3,579 hours of service this year
  - Provided service in 18 locations throughout MUSC Health