

VOLUNTEER SERVICES | 2020 ANNUAL REPORT

133 Volunteer placements within the MUSC Health System



15 locations received volunteer help this year



- > University Hospital
- > SJ Children's Hospital
- > Ashley River Tower
- > Hollings Cancer Center
- > Rutledge Tower
- > Institute of Psychology
- > Storm Eye Institute
- > MUSC Health West
- > Dental Clinics
- > Summey Medical Pavilion
- > MUSC Health East
- > Park Shore
- > West Ashley Physical Therapy
- > Mt. Pleasant Physical Therapy
- > West Ashley Pharmacy

91,896 hours of service were given this year by our volunteers



- > Equals that of 44 full time paid staff (FTE's)

1,258 volunteers contributed hours to MUSC this year

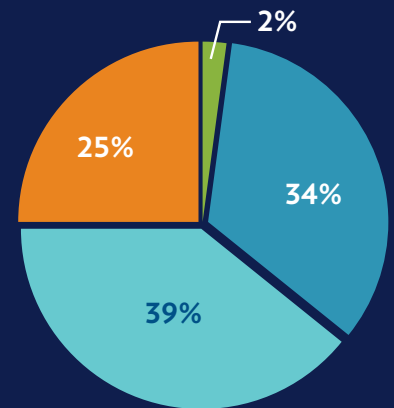


- > 1,103 were volunteers within our walls
- > 155 were volunteers in groups outside our organization who contributed hours

324 new volunteers joined our program this year



Who are our volunteers?



■ Juniors	14-17
■ Students	18-30
■ Adults	31-64
■ Seniors	65+





FINANCE

- 4 fundraiser events were hosted
- Payroll deduction was utilized to give staff opportunity to 'shop' at work = employee satisfaction driver
- \$21,977 in funds were raised to support the volunteer department initiatives



CONTINUING EDUCATION

- 2 volunteers accepted to Medical School, 1 at MUSC
- 3 volunteers accepted into MUSC College of Nursing
- 2 accepting into PA school
- 2 accepted in MUSC College of Pharmacy
 - > 3 gained service hours towards graduation
- Pharmacy
 - > 14 physical therapy students gained service hours that allowed them to apply for post graduate studies
 - > 2 PT volunteer selected to attend MUSC for graduate studies in Physical Therapy



COMMUNITY OUTREACH

- Our MUSC Angel Tree volunteers contributed 680 hours to serve our Lowcountry community
- Our volunteers served our local community this year at the following:
 - > Gourmet & Grapes
 - > Cooper River Bridge Run
 - > Swing for a Cure
 - > Charleston River Dogs
 - > Trauma Survivors Day
 - > Low Country Pet Expo
 - > Salvation Army Angel Tree Parade
 - > Charleston International Airport
 - > Children's Miracle Network
 - > Hot Chocolate and COPS
 - > Citadel Nursing School
 - > Charleston Area Community Walk
 - > Charleston Police Department Advocacy Day



PATIENT EXPERIENCE

- Patient and Family Advisory Councils
 - > 5 councils: Adult Hospital, Institute of Psychiatry, Ambulatory Care, Children's Health, Youth Patient Advisory Council
 - > 2 Family Faculty Volunteer
 - > 97 volunteers contributed over 1,923 hours to enhance the patient experience last year
- Patient Transport
 - > Volunteers discharged 734 patients allowing clinical care team to have more time providing care on the floor
- Palliative Care
 - > 24 Volunteers contributed 985 hours to our patients and families providing comfort, legacy work, massage therapy, reiki and acupuncture
- In-Kind Donations
 - > \$91,485 was received to benefit our Children's Hospital programs enhancing the patient experience
- Crafts
 - > Therapy dolls, comfort kits, pillowcases, lap blankets, bonnets and so much more
 - > 51,215 hours of community service was given making crafts for our patients and families
- Atrium Community Volunteers
 - > 56 events
 - > Serving 186 patients
- Comfort Meals
 - > 56,389 meals served to our families this year
 - > 500 community partners prepared and served the meals
 - > 10,000 hours of contributed by our community partners
- Pet Therapy Program
 - > 510,619 bedside pet therapy visits for our patients
 - > 163 teams provided 5,565 hours of tail-wagging happiness for our patients, family and staff



CAREER EXPLORATION

- Junior Volunteer Candy Striper Program
 - > 337 Junior Volunteers with service this year
 - > High school students ages 14-18 interested in health care careers
 - > Contributed 2,009 hours of service this year
 - > Provided service in 16 locations throughout MUSC Health